

Juliana Stange

Usability Specialist | Professional Website Designer

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Objective

To work for a company where I can utilize my organization and user experience design skills.

Work Experience

University of Michigan Health System – Ann Arbor, MI

- Usability Specialist, Mar. 2007 to present
Conduct usability studies for system improvements and produce deliverables, statistics, recommendations, wireframes, and comps based on user observation
- Project Manager, Oct. 2007 to present
Manage enhancement process for learning management system (LMS) improvements, create scope documents with flowcharts, work with HTML, ASP, and CSS to make website updates, QA test enhancement implementation
- Instructional Designer, Feb. 2008 to present
Create online learning modules and quizzes using client provided content, produce quality imagery using Photoshop

Freelance Consulting, Mar. 2007 to present

- The Kite Network – HTML and CSS
- Enhance Candles – HTML, CSS, ASP, and JavaScript
- Magda's Cleaning – HTML and CSS
- Lawn Master Lawn Care – HTML, CSS, JavaScript, and Flash
- LimnoTech – HTML, CSS, and JavaScript
- GlobaLens – HTML and CSS
- View the Rental – HTML, CSS, and ASP
- Lord of Light Lutheran Ministry – HTML, CSS, ASP, Photoshop, and ImageReady
- DataSmith Consulting – HTML and CSS
- State Street Ann Arbor Art Fair – HTML and CSS
- HR Analytical Services – Photoshop, Visio, HTML, CSS, and JavaScript

Skills

- Concepts & Methodologies:
Project management, requirements and usability analysis, site diagrams, flow charts, wireframes, competitive analysis, user personas, quality assurance testing (QA), usability/user testing, web content accessibility guidelines (WCAG)
- Tools & Technologies:
(X)HTML, CSS, web usability and standards, XML, ASP, mySQL, ColdFusion, JavaScript, AJAX, Microsoft Windows and Mac operating systems
- Software:
Questionmark Perception, Adobe Captivate, Adobe Photoshop, Dreamweaver, Visio, Macromedia Flash, Illustrator, ImageReady, Learning Management Systems

Education

Eastern Michigan University (EMU) – Ypsilanti, MI

- Technology Management Bachelor of Science, April 2009

Washtenaw Community College (WCC) – Ann Arbor, MI

- Internet Professional Associate Degree, 2007
- Web Professional Advanced Certificate, 2007
- Web Technology Certificate, 2007

Awards and Memberships

- Usability Professionals' Association (UPA), Member, 2008-2010
- Divisional Scholarship, Internet Professional Program, WCC, 2006-2007
- National Deans List, High Honors, 2006-2007; Dean's List, EMU, 2008-2009
- Phi Theta Kappa, International Honor Society, High Honors, 2005-2007